This article was downloaded by: [National Chiao Tung University 國立交通大學]

On: 26 April 2014, At: 02:00 Publisher: Taylor & Francis

Informa Ltd Registered in England and Wales Registered Number: 1072954 Registered office: Mortimer House,

37-41 Mortimer Street, London W1T 3JH, UK



IIE Transactions

Publication details, including instructions for authors and subscription information: http://www.tandfonline.com/loi/uiie20

Quality yield measure for processes with asymmetric tolerances

W. L. Pearn $^{\rm a}$, P. C. Lin $^{\rm b}$, Y. C. Chang $^{\rm c}$ & Chien-Wei Wu $^{\rm d}$

^a Department of Industrial Engineering & Management , National Chiao Tung University , Taiwan ROC E-mail:

^b Department of Distribution Management , National Chin-Yi Institute of Technology , Taiwan ROC E-mail:

^c Department of Industrial Engineering & Management , Ching Yun University , Jung-Li, ROC Taiwan E-mail:

^d Department of Industrial Engineering and Systems Management , Feng Chia University , Taiwan ROC E-mail:

Published online: 23 Feb 2007.

To cite this article: W. L. Pearn, P. C. Lin, Y. C. Chang & Chien-Wei Wu (2006) Quality yield measure for processes with asymmetric tolerances, IIE Transactions, 38:8, 619-633, DOI: 10.1080/07408170600692150

To link to this article: http://dx.doi.org/10.1080/07408170600692150

PLEASE SCROLL DOWN FOR ARTICLE

Taylor & Francis makes every effort to ensure the accuracy of all the information (the "Content") contained in the publications on our platform. However, Taylor & Francis, our agents, and our licensors make no representations or warranties whatsoever as to the accuracy, completeness, or suitability for any purpose of the Content. Any opinions and views expressed in this publication are the opinions and views of the authors, and are not the views of or endorsed by Taylor & Francis. The accuracy of the Content should not be relied upon and should be independently verified with primary sources of information. Taylor and Francis shall not be liable for any losses, actions, claims, proceedings, demands, costs, expenses, damages, and other liabilities whatsoever or howsoever caused arising directly or indirectly in connection with, in relation to or arising out of the use of the Content.

This article may be used for research, teaching, and private study purposes. Any substantial or systematic reproduction, redistribution, reselling, loan, sub-licensing, systematic supply, or distribution in any form to anyone is expressly forbidden. Terms & Conditions of access and use can be found at http://www.tandfonline.com/page/terms-and-conditions

Quality yield measure for processes with asymmetric tolerances

W. L. PEARN^{1,*}, P. C. LIN², Y. C. CHANG³ and CHIEN-WEI WU⁴

Received June 2003 and accepted May 2005

Process capability indices provide numerical measures on whether or not a process is able to produce products that meet prespecified quality targets and are often used by manufacturers to evaluate manufacturing performance. Although process yield is the primary focus of the performance criteria, a formula that combines the yield and the average process loss, called the quality yield index, has been developed. This index, the quality yield, can be viewed as the conventional process yield minus the truncated expected relative process loss within the specifications. Although cases with symmetric tolerances dominate in practical situations, cases with asymmetric tolerances can also occur. In this paper, we generalize the quality yield index for asymmetric tolerances. The generalization technique is justified, and some statistical properties of the estimated generalization are investigated. An application example on high-density light emitting diodes is also presented to illustrate the applicability of the generalization.

1. Introduction

Process capability indices (PCIs) are widely used in manufacturing industries, to provide a numerical measure on whether or not a process is capable of producing items that meet a preset quality requirement. Kane (1986) considered the two basic indices C_p and C_{pk} , and investigated some properties of their estimators. The two basic indices C_p and C_{pk} are defined as:

$$C_{p} = \frac{USL - LSL}{6\sigma},$$

$$C_{pk} = \frac{\min\{USL - \mu, \mu - LSL\}}{3\sigma},$$
(1)

$$C_{pk} = \frac{\min\{USL - \mu, \mu - LSL\}}{3\sigma},\tag{2}$$

where USL and LSL are the upper and lower specification limits, μ and σ are the process mean and the standard deviation of the characteristic, respectively. Since the designs of C_p and C_{pk} are independent of the target value T, they can fail to account for process loss incurred by a departure from the target value. For this reason, two more advanced indices C_{pm} and C_{pmk} were developed by Chan et al. (1988),

and Pearn et al. (1992), which are defined as:

$$C_{pm} = \frac{USL - LSL}{6\sqrt{\sigma^2 + (\mu - T)^2}},\tag{3}$$

$$C_{pmk} = \frac{\min\{USL - \mu, \mu - LSL\}}{3\sqrt{\sigma^2 + (\mu - T)^2}}.$$
 (4)

For more details about PCIs, see the books by Kotz and Johnson (1993) and Kotz and Lovelace (1998) for a good overview of the literature. The recent review paper by Kotz and Johnson (2002) provides a compact survey with interpretations and comments on some 170 publications on PCIs, that were published during 1992–2000.

There are three measures that are of considerable interest to us and we will now highlight their properties.

Yield measure: Boyles (1991) noted that C_{pk} is a yieldbased index. Yield, the proportion of conforming items, is a commonly accepted measurement criterion for the process capability. Suppose that the proportion of conforming items is the primary concern, then the natural measure is the proportion itself called the yield, which we refer to as *Y* and is defined as:

$$Y = \int_{LSL}^{USL} dF_X(x), \tag{5}$$

¹Department of Industrial Engineering & Management, National Chiao Tung University, Taiwan, ROC E-mail: wlpearn@mail.nctu.edu.tw

 $^{^2}$ Department of Distribution Management, National Chin-Yi Institute of Technology, Taiwan, ROC E-mail: linpc@ncit.edu.tw

³Department of Industrial Engineering & Management, Ching Yun University, Jung-Li, Taiwan, ROC E-mail: vcchang@cvu.edu.tw

 $^{^4}$ Department of Industrial Engineering and Systems Management, Feng Chia University, Taiwan, ROC E-mail: cweiwu@fcu.edu.tw

^{*}Corresponding author

where $F_X(x)$ is the cumulative distribution function of the measured characteristic X. The disadvantage of the yield measure is that it does not distinguish between the products that fall inside the specification limits. To remedy this disadvantage, the quadratic loss function can be used to distinguish between the products by increasing the penalty as the departure from the target value increases. However, the quadratic loss function does not provide any comparison with the specification limits.

Loss measure: To remedy this problem, Johnson (1992) developed the so-called relative expected loss $L_{\rm e}$ for the symmetric case, which is defined as the ratio of the expected quadratic loss to the square of the half-specification width:

$$L_{\rm e} = \frac{\sigma^2 + (\mu - T)^2}{d^2},\tag{6}$$

where d = (USL - LSL)/2 is the half-specification width. This measure has a direct relationship with C_{pm} because $L_e = (3C_{pm})^{-2}$. The advantage of L_e over C_{pm} is that the estimator of the former has better statistical properties than that of the latter, since the former does not involve a reciprocal transformation of the process mean and variance. The disadvantage of the L_e index is the difficulty in setting a standard for the measure since its value ranges from zero to infinity.

Quality yield measure: Tsui (1997) proposed the quality yield index to incorporate the average process loss obtained with the conventional yield measure. The quality yield index, which has been referred to as the Q-yield and denoted by Y_q is defined as:

$$Y_{q} = \int_{LSL}^{USL} \left[1 - \frac{(x - T)^{2}}{d^{2}} \right] dF_{X}(x).$$
 (7)

A process is said to have a symmetric tolerance if the target value T is set to be the midpoint of the specification interval [LSL, USL], i.e., T = M = (USL + LSL)/2. Most research in the quality assurance literature is focused on cases in which the manufacturing tolerance is symmetric. Examples include Kane (1986), Chan *et al.* (1988), Choi and Owen (1990), Boyles (1991), Pearn *et al.* (1992), Vännman (1995), Vännman and Kotz (1995), and Spiring (1997). Although cases with symmetric tolerances are common in practical situations, cases with asymmetric tolerances often occur in manufacturing industries.

In general, asymmetric tolerances simply reflect that deviations from the target value are less tolerable in one direction than in the other direction (Boyles, 1994; Vännman,1997; Wu and Tang, 1998). Asymmetric tolerances can also arise from a situation in which the tolerances are symmetric to begin with, but the process follows a non-normal distribution and the data are transformed to achieve approximate normality, as shown by Chou *et al.* (1998) who have used Johnson's curves to transform non-normal process data. Unfortunately, there has been com-

paratively little research published on cases with asymmetric tolerances. Exceptions include Boyles (1994), Vännman (1997), Chen (1998), Pearn and Chen (1998), Chen *et al.* (1999), and Pearn *et al.* (1999).

In this paper, we consider the quality yield index for processes with asymmetric tolerances. We consider an asymmetric loss function, and the corresponding truncated worth function to generalize the quality yield index. Comparisons among the yield, the quality yield, and some popular process capability indices are examined. Distributional properties of the estimated Y_q are also investigated. A confidence interval for Y_q is constructed to estimate the manufacturing capability. Finally, an application example using the index Y_q to assess the manufacturing capability of light emitting diodes is presented to illustrate the applicability of the proposed approach.

2. Quality yield with asymmetric tolerances

Yield is currently defined as the percentage of processed units that pass inspection. Therefore, the yield index Y can be defined mathematically as the expected value of the worth W(X) where W(x) = 1 for LSL < x < USL and W(x) = 0 for $x \le LSL$ or $x \ge USL$, that is, Y = E[W(X)]. The disadvantage of the yield measure is that it does not distinguish the worth of the products that fall inside the specification limits, i.e., they are equally good.

Taguchi championed the concept of the process loss (product's worth) when the quality characteristic departs from the customers' ideal value T. The cost of a characteristic X missing the target is often assumed to be well approximated by the symmetric squared error loss function (Hsiang and Taguchi, 1985):

$$L(x) = k(x - T)^2, \tag{8}$$

where k is a positive constant. A product has the maximal worth W_T when the corresponding characteristic X has the target value T (Johnson, 1992). Using the loss function given by Equation (8), the worth of the product with characteristic X is:

$$W(x) = W_T - k(x - T)^2. (9)$$

Therefore, as the deviation of *X* from *T* increases, the worth becomes less, eventually becoming zero and then negative.

2.1. Asymmetric loss function

Now, for a process with the manufacturing specification (LSL, T, USL), we can redefine W(x) = 0 for $x \le LSL$ or $x \ge USL$, and $W(x) = W_T - k(x - T)^2$ for LSL < x < USL. Using W(LSL) = 0, we obtain $k = W_T/(d_1)^2$, where $d_1 = T - LSL$. On the other hand, using W(USL) = 0, we obtain $k = W_T/(d_u)^2$, where $d_u = USL - T$. For the symmetric case, both of the values of k reduce to $W_T/(d)^2$. Without loss of generality, we can set $W_T = 1$. Therefore,

for a process with a manufacturing specification of (LSL, T, USL), we can define a general truncated loss function of x as:

$$L(x) = \begin{cases} [(T-x)/d_{\mathbf{l}}]^2 & LSL < x \le T, \\ [(x-T)/d_{\mathbf{u}}]^2 & T \le x < USL, \\ 1 & \text{otherwise.} \end{cases}$$
(10)

Hence, the corresponding general truncated worth function of *x* becomes:

$$W(x) = \begin{cases} 1 - [(T - x)/d_{\rm l}]^2 & LSL < x \le T, \\ 1 - [(x - T)/d_{\rm u}]^2 & T \le x < USL, \\ 0 & \text{otherwise.} \end{cases}$$
(11)

Then, the expected loss L_e , defined as E[L(X)], can be expressed as:

$$L_{e} = \int_{-\infty}^{\infty} L(x) dF_{X}(x) = 1 + F_{X}(LSL) - F_{X}(USL) + (d_{1})^{-2} E[(T - X)^{2} | LSL < X \le T] P[LSL < X \le T] + (d_{u})^{-2} E[(X - T)^{2} | T \le X < USL] P[T \le X < USL].$$
(12)

Figure 1 is a plot of L(x) for a process with an asymmetric manufacturing specification of (LSL, T, USL) = (10, 40, 50). Figure 2 is a plot of W(x) for a process with an asymmetric tolerance of (LSL, T, USL) = (10, 40, 50). Now, using the worth function, we can distinguish between the product worths of products that fall inside of the specification limits.

Consider two items x_1 and x_2 with $x_1 > T$ and $x_2 < T$, satisfying the relationship $(x_1 - T)/d_u = (T - x_2)/d_1$ (equal departure ratios). In this case, the worth values

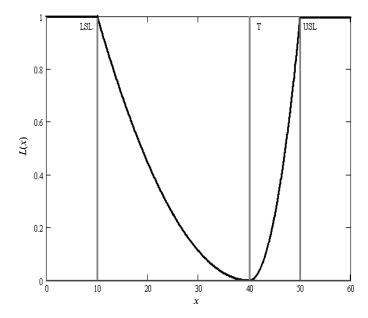


Fig. 1. The plot of L(x), the loss function for an asymmetric specification (LSL, T, USL) = (10, 40, 50).

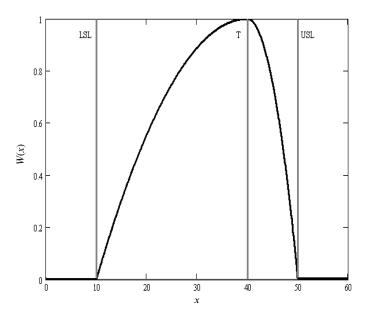


Fig. 2. The plot of W(x), the worth function for an asymmetric specification (LSL, T, USL) = (10, 40, 50).

given to items x_1 and x_2 are the same. For example, we note that for the midpoint of the left-hand side tolerance, $x_1 = (T + LSL)/2$, and the midpoint of the right-hand side tolerance, $x_2 = (T + USL)/2$, the corresponding worth can be calculated as:

$$W(x_1) = 1 - [(T - x_1)/d_1]^2$$

$$= 1 - \{[T - (T + LSL)/2]/(T - LSL)\}^2 = 3/4,$$

$$W(x_2) = 1 - [(x_2 - T)/d_u]^2$$

$$= 1 - \{[((T + USL)/2) - T]/(USL - T)\}^2 = 3/4.$$

Obviously, the two points x_1 and x_2 have the same departure ratio (relative departure) $k = (T - x_1)/d_1 = (x_2 - T)/d_u = 1/2$. Checking the process loss at x_1 and x_2 , we have that $L(x_1) = L(x_2) = 1/4$ and the equal worth value is 3/4. In fact, 0 < W(x) < 1 for LSL < x < USL and W(T) = 1. On the other hand, W(x) = 0 if x falls outside the specification limits.

2.2. Quality yield with asymmetric tolerances

Suppose that a process characteristic X follows a distribution with the cumulative distribution function $F_X(x)$ and the probability density function $f_X(x)$. $F_W(w)$, the cumulative distribution function of W(X), can be expressed as (see Appendix):

$$F_W(w) = 1 + F_X(T - d_1\sqrt{1 - w}) - F_X(T + d_u\sqrt{1 - w}),$$

0 < w < 1. (13)

Particularly, the fraction of nonconforming items, the probability of an item falling outside the specified tolerance limits, can be calculated as:

$$F_W(0) = 1 + F_X(LSL) - F_X(USL).$$
 (14)

Table 1. Normal distribution with $\mu = T$ compared to $Y_q = 0.5(0.1)0.9$

		Case 1
Y_q (%)	$\overline{\mu}$	σ
50	T	3.558 213
60	T	2.782 604
70	T	2.176 123
80	T	1.651 2655
90	T	1.121 61

Hence, $f_W(w)$, the probability density function for W(X), can be expressed as:

$$f_W(w) = \frac{1}{2\sqrt{1-w}} \{ d_l f_X(T - d_l \sqrt{1-w}) + d_u f_X(T + d_u \sqrt{1-w}) \}, \quad 0 < w < 1. \quad (15)$$

The mean value and variance of W(X) can be calculated as:

$$E[W(X)] = \int_{0}^{1} w dF_{W}(w),$$

$$= \int_{0}^{1} \frac{w}{2\sqrt{1-w}} \{d_{1}f_{X}(T-d_{1}\sqrt{1-w}) + d_{u}f_{X}(T+d_{u}\sqrt{1-w})\}dw, \qquad (16)$$

$$E[W(X)]^{2} = \int_{0}^{1} w^{2} dF_{W}(w),$$

$$= \int_{0}^{1} \frac{w^{2}}{2\sqrt{1-w}} \{d_{1}f_{X}(T-d_{1}\sqrt{1-w}) + d_{u}f_{X}(T+d_{u}\sqrt{1-w})\}dw, \qquad (17)$$

$$Var[W(X)] = E[W(X)]^{2} - E^{2}[W(X)]. \qquad (18)$$

Now we can define the Q-yield as E[W(X)], the expected value of the worth W(X). The Q-yield will be between zero and one, and can be used as an index of the ability of a process when considering process yield and process loss. The Q-yield index Y_q can be interpreted as the proportion of "perfect" items whereas the yield index Y is the proportion of conforming items. As with the existing process capability indices, the Q-yield index Y_q also has the larger-the-better property.

Table 2. Normal distribution with μ shifted from T to USL by $d_{\rm u}/6$, $d_{\rm u}/4$, and $d_{\rm u}/3$, respectively, compared to $Y_{\rm q}=0.5(0.1)0.9$

Y_q	Ca	ise 2	Ca	ise 3	Case 4		
(%)	μ	σ	μ	σ	μ	σ	
50	$T + d_{\rm u}/6$	3.593 474	$T + d_{\rm u}/4$	3.551 352	$T + d_{\rm u}/3$	3.465 2255	
60	$T + d_{\rm u}/6$	2.8240045	$T + d_{\rm u}/4$	2.767 893	$T + d_{\rm u}/3$	2.651 555	
70	$T + d_{\rm u}/6$	2.221 167	$T + d_{\rm u}/4$	2.1443699	$T + d_{\rm u}/3$	1.981 3995	
80	$T + d_{\rm u} / 6$	1.6909245	$T + d_{\rm u}/4$	1.575 1335	$T + d_{\rm u}/3$	1.316363	
90	$T + d_{\rm u}/6$	1.111 1475	$T + d_{\rm u}/4$	0.852496	$T + d_{\rm u}/3$	_	

Table 3. Normal distribution with μ shifted from T to LSL by $d_1/6$, $d_1/4$, and $d_1/3$, respectively, compared to $Y_q = 0.5(0.1)0.9$

Y_q	Ca	ase 5	Ca	ise 6	Case 7		
(%)	μ	σ	μ	σ	μ	σ	
50	$T - d_1/6$	3.440 189	$T - d_1/4$	3.345 944	$T - d_1/3$	3.221 025	
60	$T - d_1/6$	2.630 8625	$T - d_1/4$	2.503 9585	$T - d_1/3$	2.326 2755	
70	$T - d_1/6$	1.985 113	$T - d_1/4$	1.818 3015	$T - d_1/3$	1.576054	
80	$T - d_1/6$	1.419 7015	$T - d_1/4$	1.216756	$T - d_1/3$	0.930 123	
90	$T-d_{\rm l}/6$	0.85078	$T-d_1/4$	0.5874915	$T-d_{\rm l}/3$	_	

This quality yield index differs from the expected relative worth index defined in Johnson (1992) in that it truncates the deviation outside the specifications. With this truncation, the quality yield index will be between zero and one and, thus it provides a standardized measure. Also, by relating it to the yield measure, which is widely accepted in manufacturing industries, it will be better understood and accepted as a capability measure. The advantage of the Y_q index over the L_e index is the value of the former goes from zero to one. Similar to the yield index Y_q an ideal value of Y_q is one, which provides the user a clear guide about the standard. Similarly to the yield Y_q , the yield index Y_q requires no normality assumption.

To illustrate some basic properties of the quality yield $Y_{\rm q}$ compared to a normal distribution for various application cases, we consider the parameter settings listed in Tables 1–4. For a process with an asymmetric tolerance (LSL, T, USL) = (3, 0, 4.5) (so that $d_{\rm l}$ = 3, $d_{\rm u}$ = 4.5), five levels of $Y_{\rm q}$, 0.5(0.1)0.9, are selected in each case. The studied cases are arranged in the following manner. In case 1, we set $\mu = T$ and calculated the corresponding σ for each $Y_{\rm q}$ level. In cases 2–4, μ is shifted from T toward USL by $d_{\rm u}/6$, $d_{\rm u}/4$, and $d_{\rm u}/3$, respectively. We then solve for σ in each setting. In cases 5–7, μ is shifted from T toward LSL by $d_{\rm l}s/6$, $d_{\rm l}/4$, and $d_{\rm l}/3$, respectively. We then solve for σ in each case. Finally, in cases 8–10, σ is fixed at three levels, 1/3, 1/2, and 1. The corresponding values of μ in each setting have again been computed.

Figures 3–6 display four selected normally distributed processes, which are $N(\mu = T, \sigma)$, $N(\mu = T + d_u/4, \sigma)$, $N(\mu = T - d_1/4, \sigma)$ and $N(\mu, \sigma = 1/2)$ respectively, with the quadratic loss function and five levels of quality yield (see cases 1, 3, 6, and 9). The quality yield could be treated

Table 4. Normal distribution with σ fixed in three levels, 1/3, 1/2, and 1, respectively, compared to $Y_q = 0.5(0.1)0.9$

Y_q	Case 8		Case 9	Case 10		
(%)	μ	σ	μ	σ	μ	σ
50	3.164 4764	1/3	3.1432	0.5	3.076668	1
60	2.826 46245	1/3	2.801 8575	0.5	2.689652	1
70	2.442 1075	1/3	2.413 5035	0.5	2.2613755	1
80	1.9846635	1/3	1.949 3365	0.5	1.744542	1
90	1.383 308	1/3	1.33217	0.5	0.960625	1

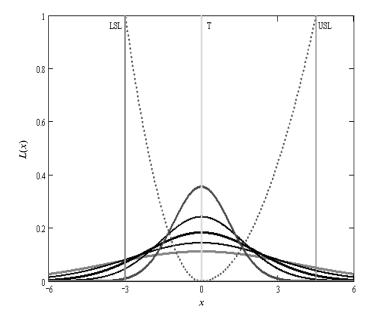


Fig. 3. Distribution plots of normal distribution $N(\mu = T, \sigma)$ with the loss function for various σ .

as the traditional yield minus the truncated expected relative loss within the specifications to quantify how well a process can reproduce product items to meet customer requirements. Whereas yield is the proportion of conforming products, Q-yield can be interpreted as the average degree of products reaching "perfect" or "on target" states.

3. Comparison of yield, Q-yield, and PCIs

To illustrate the basic differences between the yield Y, the quality yield Y_q , and the four well-known process capability

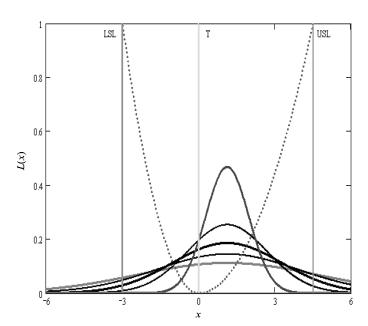


Fig. 4. Distribution plots of normal distribution $N(\mu = T + d_u/4, \sigma)$ with the loss function for various σ .

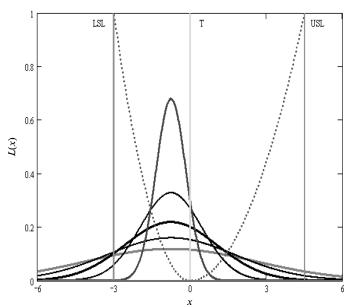


Fig. 5. Distribution plots of normal distribution $N(\mu = T - d_1/4, \sigma)$ with the loss function for various σ .

indices C_p , C_{pk} , C_{pm} and C_{pmk} , we compare values measured on some processes based on the yield Y, quality yield Y_q , and the four indices.

3.1. Comparison of Q-yield and yield

Both the Q-yield index and the conventional yield index can be applied to processes with any distribution. The conventional yield, however, does not distinguish between the products that fall inside the specification tolerance. For example, if X follows the uniform distribution U(LSL, USL)

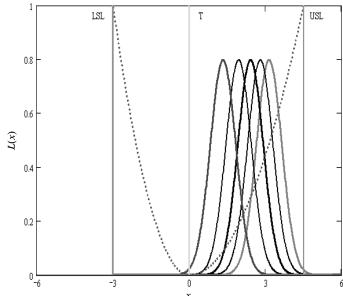


Fig. 6. Distribution plots of normal distribution $N(\mu, \sigma = 1/2)$ with the loss function for various μ .

with target T where LSL < T < USL, then yield Y = 1.00 and Q-yield $Y_q = 0.667$, respectively. From a manufacturing perspective all the produced units are good products, however, the consumer would consider the process to be of a low quality even though the yield Y = 1.00. To further demonstrate the difference between yield and Q-yield, we consider a set of triangular-distributed processes with a < x < b and mode c. Table 5 lists the quality yield measure of those triangular-distributed processes with modes c = 11(1)49, (a, b) = (LSL, USL) = (10, 50), and target value T = 30(5)45. For these processes, the yield value given to all processes is Y = 1.00. On the other hand, the Q-yield obtains its maximum of 0.833 (in bold type) not at

Table 5. Comparisons of the Q-yield measure for triangular processes with mode c = 11(1)49, (LSL, USL) = (10, 50), and T = 30(5)45

\overline{c}	μ	T = 30	T = 35	T = 40	T = 45
11	23.667	0.6828	0.6404	0.5979	0.5551
12	24.000	0.6981	0.6557	0.6118	0.5679
13	24.333	0.7129	0.6687	0.6250	0.5821
14	24.667	0.7259	0.6832	0.6388	0.5936
15	25.000	0.7396	0.6952	0.6515	0.6059
16	25.333	0.7517	0.7088	0.6627	0.6179
17	25.667	0.7611	0.7208	0.6760	0.6282
18	26.000	0.7733	0.7322	0.6877	0.6411
19	26.333	0.7834	0.7430	0.6990	0.6524
20	26.667	0.7899	0.7532	0.7100	0.6633
21	27.000	0.7992	0.7630	0.7203	0.6739
22	27.333	0.8073	0.7715	0.7304	0.6809
23	27.667	0.8128	0.7779	0.7399	0.6943
24	28.000	0.8180	0.7880	0.7489	0.7040
25	28.333	0.8229	0.7963	0.7591	0.7133
26	28.667	0.8257	0.8022	0.7665	0.7232
27	29.000	0.8297	0.8067	0.7740	0.7307
28	29.333	0.8314	0.8142	0.7829	0.7355
29	29.667	0.8328	0.8188	0.7887	0.7490
30	30.000	0.8333	0.8219	0.7930	0.7560
31	30.333	0.8328	0.8267	0.8018	0.7645
32	30.667	0.8314	0.8290	0.8080	0.7709
33	31.000	0.8297	0.8325	0.8130	0.7790
34	31.333	0.8257	0.8329	0.8163	0.7853
35	31.667	0.8229	0.8333	0.8222	0.7918
36	32.000	0.8180	0.8329	0.8260	0.7980
37	32.333	0.8128	0.8314	0.8284	0.8043
38	32.667	0.8073	0.8284	0.8314	0.8066
39	33.000	0.7992	0.8259	0.8331	0.8147
40	33.333	0.7899	0.8199	0.8333	0.8203
41	33.667	0.7834	0.8157	0.8326	0.8242
42	34.000	0.7733	0.8071	0.8305	0.8275
43	34.333	0.7611	0.8001	0.8272	0.8308
44	34.667	0.7517	0.7906	0.8226	0.8327
45	35.000	0.7396	0.7796	0.8147	0.8333
46	35.333	0.7259	0.7686	0.8065	0.8321
47	35.667	0.7129	0.7549	0.7958	0.8289
48	36.000	0.6981	0.7409	0.7824	0.8206
49	36.333	0.6828	0.7254	0.7674	0.8085

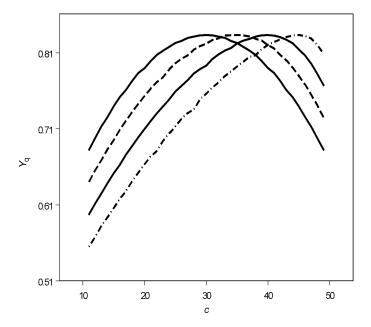


Fig. 7. Plots of Y_q for processes with c = 11(1)49, and T = 30(5)45 (left to right).

 $\mu = T$ but at the mode c = T for the triangular-distributed processes. The plots of Y_q versus mode c = 11 (1)49 with T = 30(5)45 are displayed in Fig. 7. The figure shows that Y_q always attains its maximum value of 0.833 at the mode, as the target value moves from 30 to 45 in steps of five.

For a normally distributed process with mean μ and standard deviation σ , we can write $X \sim N(\mu, \sigma^2)$. Using Equation (13), the corresponding cumulative distribution function of W(X) is:

$$F_W(w) = 1 + \Phi((T - \mu - d_1\sqrt{1 - w})/\sigma) - \Phi((T - \mu + d_1\sqrt{1 - w})/\sigma), 0 < w < 1, (19)$$

where Φ is the cumulative distribution function of the standard normal distribution. The corresponding probability density function of W(X) is:

$$f_W(w) = \frac{1}{2\sigma\sqrt{1-w}} \{ d_1 \phi((T-\mu - d_1\sqrt{1-w})/\sigma) + d_u \phi((T-\mu + d_u\sqrt{1-w})/\sigma) \},$$
(20)

where 0 < w < 1, and ϕ is the probability density function of the standard normal distribution. The corresponding Q-yield, defined as the expected value function of W(X), therefore, can be expressed as:

$$Y_{q} = \int_{0}^{1} \frac{w}{2\sigma\sqrt{1-w}} \{d_{1}\phi((T-\mu - d_{1}\sqrt{1-w})/\sigma) + d_{u}\phi((T-\mu + d_{u}\sqrt{1-w})/\sigma)\}dw.$$
 (21)

Table 6 is a comparison of the Q-yield for normally distributed processes with $\mu = 10(1)50$, $\sigma = 10/3$ and 20/3 respectively, where (LSL, USL) = (10, 50) and T = 30(5)45. For symmetric cases (T = 30), the maximal Y_q occurs at

Table 6. Comparisons of the Q-yield measure for normal processes with $\mu = 10(1)50$, $\sigma = 10/3$, 20/3, (LSL, USL) = (10, 50), and T = 30(5)45

-		σ =	10/3			$\sigma = 0$	20/3	
μ	T = 30	T = 35	T = 40	T = 45	T = 30	T = 35	T = 40	T = 45
10	0.119	0.098	0.082	0.071	0.210	0.177	0.153	0.134
11	0.167	0.137	0.116	0.101	0.249	0.210	0.182	0.159
12	0.223	0.184	0.156	0.136	0.290	0.246	0.213	0.187
13	0.286	0.236	0.201	0.175	0.334	0.285	0.247	0.218
14	0.352	0.292	0.250	0.218	0.381	0.326	0.283	0.250
15	0.420	0.350	0.300	0.262	0.428	0.368	0.321	0.284
16	0.487	0.409	0.351	0.307	0.476	0.412	0.360	0.319
17	0.552	0.466	0.401	0.352	0.524	0.456	0.400	0.355
18	0.613	0.521	0.451	0.396	0.572	0.500	0.440	0.392
19	0.670	0.573	0.498	0.439	0.617	0.543	0.480	0.429
20	0.722	0.622	0.543	0.481	0.661	0.586	0.520	0.466
21	0.770	0.669	0.587	0.521	0.702	0.627	0.559	0.502
22	0.812	0.712	0.628	0.559	0.740	0.666	0.597	0.538
23	0.850	0.752	0.667	0.596	0.774	0.703	0.634	0.573
24	0.882	0.789	0.703	0.631	0.804	0.737	0.669	0.606
25	0.910	0.822	0.738	0.664	0.830	0.769	0.702	0.639
26	0.932	0.853	0.770	0.696	0.851	0.797	0.733	0.670
27	0.950	0.880	0.800	0.726	0.868	0.822	0.761	0.699
28	0.962	0.904	0.828	0.755	0.880	0.843	0.787	0.727
29	0.970	0.924	0.853	0.782	0.887	0.860	0.811	0.753
30	0.972	0.942	0.877	0.807	0.890	0.873	0.831	0.777
31	0.970	0.955	0.898	0.831	0.887	0.882	0.849	0.799
32	0.962	0.965	0.916	0.853	0.880	0.887	0.862	0.818
33	0.950	0.970	0.933	0.873	0.868	0.886	0.872	0.835
34	0.932	0.971	0.947	0.892	0.851	0.881	0.878	0.848
35	0.910	0.966	0.958	0.909	0.830	0.870	0.879	0.858
36	0.882	0.956	0.965	0.925	0.804	0.854	0.875	0.865
37	0.850	0.938	0.968	0.938	0.774	0.833	0.866	0.866
38	0.812	0.914	0.966	0.949	0.740	0.806	0.850	0.863
39	0.770	0.881	0.957	0.957	0.702	0.775	0.829	0.854
40	0.722	0.840	0.939	0.961	0.661	0.738	0.802	0.839
41	0.670	0.791	0.910	0.959	0.617	0.697	0.769	0.818
42	0.613	0.734	0.868	0.947	0.572	0.653	0.731	0.790
43	0.552	0.669	0.813	0.923	0.524	0.605	0.687	0.756
44	0.487	0.598	0.744	0.882	0.476	0.555	0.640	0.716
45	0.420	0.520	0.663	0.823	0.428	0.503	0.588	0.671
46	0.352	0.440	0.573	0.743	0.381	0.451	0.534	0.621
47	0.286	0.360	0.477	0.646	0.334	0.399	0.479	0.567
48	0.223	0.283	0.381	0.538	0.290	0.349	0.424	0.512
49	0.167	0.213	0.290	0.426	0.249	0.301	0.370	0.455
50	0.119	0.153	0.210	0.320	0.210	0.256	0.319	0.398

 $\mu = T$. However for asymmetric cases ($T \neq 30$), the maximal Y_q occurs not at $\mu = T$, but at a value between the target value T and 30 (the center of the specification interval). This is reasonable, because the on-target process ($\mu = T$) has a larger proportion of low-quality products than the process with maximal Y_q value. For example, let's compare two processes A and B with $\mu_A = 40$, $\mu_B = 45$, $\sigma_A = \sigma_B = 10/3$, and (LSL, T, USL) = (10, 45, 50). In Table 6, we have $Y_q = 0.961$ for process A and $Y_q = 0.823$ for process B; the result corresponds to the fact that on-target process B has a larger proportion of low-quality products than process A.

As we mentioned earlier, two items with equal departure ratios have equal worth. However, for two processes, A and B, with equal departure ratios $(\mu_A - T)/d_u = (T - \mu_B)/d_l$ and $\sigma_A = \sigma_B$, there are not equal average worths for the two samples produced in processes A and B. For example, normally distributed processes A and B with $\mu_A = USL$, $\mu_B = LSL$ and $\sigma_A = \sigma_B$ have an equal yield Y, with the proportions of conforming items being 50%, but the Y_q values given to processes A and B are different for asymmetric cases. In fact, Table 6 also displays that the Y_q value given to process B is less than that given to process A, since the average quality of products coming from process A is better than that coming from process B for cases in which T > M.

3.2. Comparison of Q-yield and PCIs

Most of the investigations performed on the existing PCIs, C_p , C_{pk} , C_{pm} , and C_{pmk} , depend heavily on the assumption of a normal variability. If the underlying distributions are non-normal, then the capability calculations are highly unreliable since the conventional estimator S^2 of σ^2 is sensitive to departures from normality, and estimators of those indices are calculated using S^2 (Somerville and Montgomery, 1997). Table 7 displays comparisons of the six indices: the yield Y, Q-yield Y_q , C_p , C_{pk} , C_{pm} , and C_{pmk} using normal processes for various values of μ with fixed $\sigma = 20/3$, and (LSL, T, USL) = (10, 30, 50). For the symmetric case, all the six indices obtain their maximum at $\mu = T$.

Figures 8 and 9 display plots of Y_q , $Y_{against} \mu$ and the four PCIs C_p , C_{pk} , C_{pm} , and C_{pmk} against μ respectively. With a fixed $\sigma = 20/3$, and (LSL, T, USL) = (10, 30, 50), μ is varied from 10 to 50 in unit steps to examine the sensitivity of these indices with respect to μ . For the symmetric case, all the six indices attain their maximum at $\mu = T = 30$ as can be easily seen in the plots. However, as μ departs from T, all (except C_p) decrease, as one may expect.

Tables 8 and 9 are comparisons of the six indices in normal processes for various values of μ with a fixed $\sigma = 10/3$ and (LSL, T, USL) = (10, 40, 50) and a fixed $\sigma = 20/3$ and (LSL, T, USL) = (10, 40, 50) respectively. For the asymmetric case, with a fixed $\sigma = 10/3$ and (LSL, T, USL) = (10, 40, 50), Figs. 10 and 11 display plots of Y_q , $Y_{against} \mu$ and four PCIs C_p , C_{pk} , C_{pm} , and C_{pmk} , against μ respectively. Similarly, Figs. 12 and 13 display plots of Y_q , $Y_{against} \mu$ and the four PCIs C_p , C_{pk} , C_{pm} and C_{pmk} , against μ respectively. The specification limits are set to (LSL, T, USL) = (10, 40, 50) and $\sigma = 20/3$ is fixed. In this setting, μ is varied from 10 to 50 in unit steps to examine the sensitivity of these indices with respect to μ , for processes with asymmetric tolerances.

For the asymmetric cases, none (except Y_q) among the six indices accurately reflects the process performance. In fact, the Y index only reflects the quantity and not the quality of the conforming items, C_p cannot reflect the shift of the process mean, C_{pk} being a yield-based index cannot reflect the departure of the process mean μ from the target value T. The index C_{pm} attains its maximum at $\mu = T$,

Table 7. Comparisons among the six indices for normal processes with various μ , fixed $\sigma = 20/3$, and (LSL, T, USL) = (10, 30, 50)

	•		,		- 1	<u> </u>
μ	Y	Y_q	C_p	C_{pk}	C_{pm}	C_{pmk}
10	0.500	0.210	1.000	0.000	0.316	0.000
11	0.560	0.249	1.000	0.050	0.331	0.017
12	0.618	0.290	1.000	0.100	0.347	0.035
13	0.674	0.334	1.000	0.150	0.365	0.055
14	0.726	0.381	1.000	0.200	0.385	0.077
15	0.773	0.428	1.000	0.250	0.406	0.102
16	0.816	0.476	1.000	0.300	0.430	0.129
17	0.853	0.524	1.000	0.350	0.456	0.160
18	0.885	0.572	1.000	0.400	0.486	0.194
19	0.912	0.617	1.000	0.450	0.518	0.233
20	0.933	0.661	1.000	0.500	0.555	0.277
21	0.951	0.702	1.000	0.550	0.595	0.327
22	0.964	0.740	1.000	0.600	0.640	0.384
23	0.974	0.774	1.000	0.650	0.690	0.449
24	0.982	0.804	1.000	0.700	0.743	0.520
25	0.988	0.830	1.000	0.750	0.800	0.600
26	0.992	0.851	1.000	0.800	0.857	0.686
27	0.994	0.868	1.000	0.850	0.912	0.775
28	0.996	0.880	1.000	0.900	0.958	0.862
29	0.997	0.887	1.000	0.950	0.989	0.939
30	0.997	0.890	1.000	1.000	1.000	1.000
31	0.997	0.887	1.000	0.950	0.989	0.939
32	0.996	0.880	1.000	0.900	0.958	0.862
33	0.994	0.868	1.000	0.850	0.912	0.775
34	0.992	0.851	1.000	0.800	0.857	0.686
35	0.988	0.830	1.000	0.750	0.800	0.600
36	0.982	0.804	1.000	0.700	0.743	0.520
37	0.974	0.774	1.000	0.650	0.690	0.449
38	0.964	0.740	1.000	0.600	0.640	0.384
39	0.951	0.702	1.000	0.550	0.595	0.327
40	0.933	0.661	1.000	0.500	0.555	0.277
41	0.912	0.617	1.000	0.450	0.518	0.233
42	0.885	0.572	1.000	0.400	0.486	0.194
43	0.853	0.524	1.000	0.350	0.456	0.160
44	0.816	0.476	1.000	0.300	0.430	0.129
45	0.773	0.428	1.000	0.250	0.406	0.102
46	0.726	0.381	1.000	0.200	0.385	0.077
47	0.674	0.334	1.000	0.150	0.365	0.055
48	0.618	0.290	1.000	0.100	0.347	0.035
49	0.560	0.249	1.000	0.050	0.331	0.017
50	0.500	0.210	1.000	0.000	0.316	0.000

but the corresponding on-target process is not the process with the best average quality (proportion of "perfect" items, when considering both process yield and loss) for asymmetric cases, as we pointed out earlier. The index C_{pmk} cannot accurately distinguish the average quality of items produced using different processes. For example, although the value of C_{pmk} is zero for both the A and B processes with $\mu_A = USL$, $\mu_B = LSL$ and $\sigma_A = \sigma_B$, the average quality (measured by Y_q) of items produced by process A is better than that produced by process B for cases where T > M (as mentioned earlier).

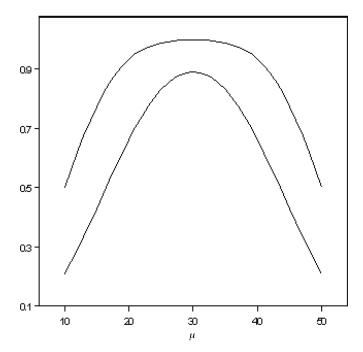


Fig. 8. Plots of Y and Y_q (top to bottom) versus $\mu = 10(1)50$ for processes with fixed $\sigma = 20/3$, and (LSL, T, USL) = (10, 30, 50).

4. Distributional properties of the estimated Y_q

We now investigate some of the distributional properties of an estimator of Y_q . A confidence interval for Y_q is constructed. An approximate process performance testing procedure is also investigated.

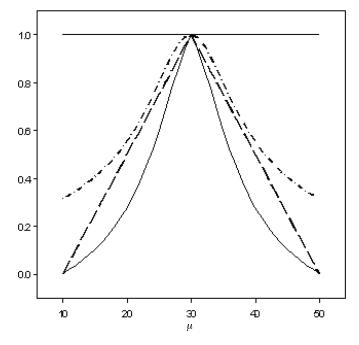


Fig. 9. Plots of C_p , C_{pk} , C_{pm} and C_{pmk} (top to bottom) versus $\mu = 10(1)50$ for processes with fixed $\sigma = 20/3$, (LSL, T, USL) = (10, 30, 50).

Table 8. Comparisons among the six indices for normal processes with various μ , fixed $\sigma = 10/3$, and (LSL, T, USL) = (10, 40, 50)

Table 9. Comparisons among the six indices for normal processes with various μ , fixed $\sigma = 20/3$, and (*LSL*, *T*, *USL*) = (10, 40, 50)

11	50)							50)						
11	μ	Y	Y_q	C_p	C_{pk}	C_{pm}	C_{pmk}	μ	Y	Y_q	C_p	C_{pk}	C_{pm}	C_{pmk}
11 0.618 0.116 2.000 0.100 0.228 0.011 11 0.560 0.182 1.000 0.050 0.224 0.011	10	0.500	0.082	2.000	0.000	0.221	0.000	10	0.500	0.153	1.000	0.000	0.217	0.000
12 0.726 0.156 2.000 0.200 0.236 0.024 12 0.618 0.213 1.000 0.100 0.232 0.033 14 0.816 0.221 2.000 0.300 0.245 0.037 13 0.674 0.247 1.000 0.150 0.240 0.036 14 0.885 0.250 2.000 0.400 0.254 0.051 14 0.726 0.283 1.000 0.200 0.248 0.050 0.500 0.244 0.051 14 0.726 0.283 1.000 0.250 0.248 0.050 0.500 0.264 0.066 15 0.773 0.321 1.000 0.250 0.258 0.064 0.066 0.080 0.090 0.344 0.100 0.400 0.400 0.400 0.250 0.080 0.099 0.543 2.000 0.090 0.314 0.141 19 0.912 0.480 1.000 0.500 0.316 0.156 0.080 0.090 0.543 2.000 1.000 0.329 0.164 20 0.933 0.520 1.000 0.500 0.316 0.158 0.250 2.31 0.000 0.500 0.316 0.158 0.250 2.31 0.000 0.628 2.000 1.200 0.364 0.219 22 0.964 0.597 1.000 0.550 0.331 0.182 0.244 1.000 0.650 0.378 0.269 0.258 0.080 0.080 0.080 0.303 0.385 0.250 0.974 0.634 1.000 0.650 0.347 0.204					0.100									0.011
13 0.816 0.201 2.000 0.300 0.245 0.037 13 0.674 0.247 1.000 0.150 0.248 0.050 15 0.933 0.300 2.000 0.500 0.264 0.066 15 0.773 0.321 1.000 0.250 0.258 0.064 16 0.964 0.351 2.000 0.600 0.275 0.083 16 0.816 0.360 1.000 0.250 0.258 0.061 17 0.982 0.461 2.000 0.0700 0.287 0.100 17 0.883 0.400 1.000 0.359 0.071 18 0.992 0.451 2.000 0.900 0.314 0.141 19 0.912 0.480 1.000 0.333 0.518 20 0.9999 0.543 2.000 1.100 0.346 0.190 21 0.951 0.559 1.000 0.500 0.316 0.118 21 1.000 0.667		0.726	0.156	2.000	0.200	0.236	0.024	12	0.618	0.213	1.000	0.100	0.232	0.023
14														0.036
15														0.050
16 0.954 0.351 2.000 0.600 0.275 0.083 1.6 0.816 0.360 1.000 0.300 0.268 0.080 18 0.992 0.451 2.000 0.800 0.300 0.120 18 0.885 0.440 1.000 0.350 0.278 0.097 18 0.997 0.498 2.000 0.900 0.314 0.141 19 0.912 0.480 1.000 0.400 0.209 0.116 20 0.999 0.543 2.000 1.100 0.346 0.190 21 0.951 0.559 1.000 0.500 0.311 0.158 21 1.000 0.628 2.000 1.200 0.346 0.190 21 0.951 0.559 1.000 0.500 0.313 0.182 23 1.000 0.662 2.000 1.200 0.346 0.219 21 0.951 0.559 1.000 0.650 0.357 24 1.000														0.064
17 0.982 0.401 2.000 0.700 0.287 0.100 17 0.853 0.400 1.000 0.350 0.278 0.097 18 0.992 0.448 2.000 0.800 0.300 0.120 18 0.885 0.440 1.000 0.400 0.290 0.116 20 0.999 0.543 2.000 1.000 0.329 0.164 20 0.933 0.520 1.000 0.550 0.316 0.188 21 1.000 0.587 2.000 1.100 0.346 0.199 21 0.951 0.559 1.000 0.630 0.311 0.188 22 1.000 0.667 2.000 1.300 0.385 0.250 23 0.974 0.634 1.000 0.650 0.365 0.237 24 1.000 0.733 2.000 1.500 0.434 0.325 25 0.988 0.702 1.000 0.700 0.385 0.229 25														0.080
18 0.992 0.451 2.000 0.800 0.300 0.120 18 0.885 0.440 1.000 0.400 0.290 0.116 19 0.999 0.433 2.000 0.900 0.314 0.141 19 0.912 0.480 1.000 0.450 0.303 0.136 21 1.000 0.587 2.000 1.000 0.346 0.190 21 0.951 0.559 1.000 0.500 0.313 0.182 21 1.000 0.667 2.000 1.200 0.344 0.219 22 0.964 0.597 1.000 0.650 0.331 0.182 23 1.000 0.667 2.000 1.300 0.385 2.252 23 0.964 0.597 1.000 0.600 0.365 0.237 24 1.000 0.733 2.000 1.500 0.434 0.325 25 0.988 0.702 1.000 0.434 0.325 25 0.988 0.702		0.982			0.700			17						0.097
19														0.116
20 0.999 0.543 2.000 1.000 0.329 0.164 20 0.933 0.520 1.000 0.500 0.316 0.158 21 1.000 0.587 2.000 1.100 0.346 0.190 21 0.951 0.559 1.000 0.550 0.331 0.182 22 1.000 0.667 2.000 1.200 0.364 0.219 22 0.964 0.597 1.000 0.660 0.347 0.208 24 1.000 0.763 2.000 1.400 0.408 0.286 24 0.982 0.669 1.000 0.709 0.385 0.250 25 1.000 0.733 2.000 1.500 0.4434 0.325 25 0.988 0.702 1.000 0.700 0.305 26 1.000 0.870 2.000 1.600 0.463 0.331 1.60 0.900 0.482 2.00 1.000 0.860 0.437 29 1.000														0.136
21 1.000 0.587 2.000 1.100 0.346 0.190 21 0.951 0.559 1.000 0.550 0.331 0.182 22 1.000 0.667 2.000 1.200 0.364 0.219 22 0.964 0.5597 1.000 0.650 0.345 0.223 24 1.000 0.667 2.000 1.400 0.408 0.286 24 0.982 0.669 1.000 0.700 0.385 0.269 25 1.000 0.738 2.000 1.500 0.434 0.325 25 0.988 0.702 1.000 0.750 0.406 0.305 26 1.000 0.770 2.000 1.600 0.463 0.371 26 0.992 0.733 1.000 0.850 0.466 0.388 28 1.000 0.882 2.000 1.800 0.535 0.482 28 0.996 0.787 1.000 0.634 0.492 21 1.000														0.158
22 1.000 0.628 2.000 1.200 0.364 0.219 22 0.964 0.597 1.000 0.600 0.347 0.208 23 1.000 0.667 2.000 1.300 0.385 0.250 23 0.974 0.634 1.000 0.700 0.385 0.250 24 1.000 0.703 2.000 1.400 0.408 0.286 24 0.982 0.669 1.000 0.700 0.385 0.259 25 1.000 0.770 2.000 1.600 0.463 0.371 26 0.992 0.733 1.000 0.800 0.430 0.344 27 1.000 0.800 2.000 1.700 0.497 0.422 27 0.994 0.761 1.000 0.850 0.456 0.388 28 1.000 0.853 2.000 1.800 0.535 0.482 28 0.996 0.787 1.000 0.960 0.486 0.437 29														0.182
23 1.000 0.667 2.000 1.300 0.385 0.250 23 0.974 0.634 1.000 0.650 0.365 0.237 24 1.000 0.703 2.000 1.400 0.408 0.286 24 0.982 0.669 1.000 0.750 0.406 0.305 26 1.000 0.773 2.000 1.500 0.463 0.371 26 0.992 0.733 1.000 0.430 0.344 27 1.000 0.800 2.000 1.800 0.535 0.482 28 0.994 0.761 1.000 0.850 0.456 0.388 28 1.000 0.853 2.000 1.800 0.551 29 0.997 0.811 1.000 0.950 0.518 0.492 30 1.000 0.853 2.000 1.800 0.695 0.660 31 0.997 0.811 1.000 0.950 0.518 0.492 30 1.000 0.888		1.000							0.964					0.208
24 1.000 0.703 2.000 1.400 0.408 0.286 24 0.982 0.669 1.000 0.700 0.385 0.269 25 1.000 0.738 2.000 1.500 0.434 0.325 25 0.988 0.702 1.000 0.750 0.406 0.304 26 1.000 0.800 2.000 1.600 0.434 0.325 25 0.988 0.702 1.000 0.800 0.430 0.344 27 1.000 0.800 2.000 1.800 0.535 0.482 28 0.994 0.761 1.000 0.850 0.456 0.388 28 1.000 0.853 2.000 1.900 0.580 0.551 29 0.997 0.811 1.000 0.950 0.518 0.492 30 1.000 0.898 2.000 1.900 0.695 0.660 31 0.997 0.849 1.000 0.950 0.566 31 1.000														0.237
25 1.000 0.738 2.000 1.500 0.434 0.325 25 0.988 0.702 1.000 0.750 0.406 0.305 26 1.000 0.770 2.000 1.600 0.463 0.371 26 0.992 0.733 1.000 0.800 0.430 0.348 28 1.000 0.828 2.000 1.800 0.535 0.482 28 0.996 0.787 1.000 0.900 0.486 0.487 29 1.000 0.853 2.000 1.900 0.580 0.551 29 0.997 0.811 1.000 0.900 0.486 0.482 30 1.000 0.877 2.000 2.000 0.695 0.660 31 0.997 0.8811 1.000 0.950 0.555 0.556 31 1.000 0.916 2.000 1.800 0.769 0.692 32 0.996 0.862 1.000 0.950 0.587 34 1.000														0.269
26 1.000 0.770 2.000 1.600 0.463 0.371 26 0.992 0.733 1.000 0.800 0.430 0.344 27 1.000 0.800 2.000 1.700 0.497 0.422 27 0.994 0.761 1.000 0.850 0.456 0.388 28 1.000 0.853 2.000 1.800 0.535 0.482 28 0.996 0.787 1.000 0.900 0.486 0.437 30 1.000 0.857 2.000 2.000 0.633 0.632 30 0.997 0.811 1.000 0.950 0.555 0.555 31 1.000 0.898 2.000 1.900 0.695 0.660 31 0.997 0.849 1.000 0.950 0.595 0.566 32 1.000 0.916 2.000 1.800 0.769 0.692 32 0.996 0.862 1.000 0.900 0.640 0.576 33								25	0.988					0.305
27 1.000 0.800 2.000 1.700 0.497 0.422 27 0.994 0.761 1.000 0.850 0.456 0.388 28 1.000 0.828 2.000 1.800 0.535 0.482 28 0.996 0.787 1.000 0.900 0.486 0.437 29 1.000 0.853 2.000 1.900 0.580 0.551 29 0.997 0.811 1.000 0.950 0.518 0.492 30 1.000 0.877 2.000 2.000 0.633 0.632 30 0.997 0.831 1.000 0.950 0.555 31 1.000 0.916 2.000 1.800 0.769 0.662 32 0.996 0.862 1.000 0.950 0.595 0.566 32 1.000 0.947 2.000 1.600 0.971 0.777 34 0.994 0.872 1.000 0.950 0.690 0.587 34 1.000														0.344
28 1.000 0.828 2.000 1.800 0.535 0.482 28 0.996 0.787 1.000 0.900 0.486 0.437 29 1.000 0.853 2.000 1.900 0.580 0.551 29 0.997 0.811 1.000 0.950 0.518 0.492 30 1.000 0.877 2.000 2.000 0.633 0.632 30 0.997 0.831 1.000 1.000 0.555 0.555 31 1.000 0.898 2.000 1.900 0.695 0.660 31 0.997 0.849 1.000 0.950 0.595 0.566 32 1.000 0.916 2.000 1.800 0.769 0.692 32 0.996 0.862 1.000 0.950 0.560 33 1.000 0.933 2.000 1.600 0.971 0.777 34 0.992 0.878 1.000 0.850 0.690 0.587 34 1.000														0.388
29 1.000 0.853 2.000 1.900 0.580 0.551 29 0.997 0.811 1.000 0.950 0.518 0.492 30 1.000 0.877 2.000 2.000 0.633 0.632 30 0.997 0.831 1.000 1.000 0.555 0.555 31 1.000 0.898 2.000 1.900 0.695 0.660 31 0.997 0.849 1.000 0.950 0.595 0.566 32 1.000 0.916 2.000 1.800 0.769 0.692 32 0.996 0.862 1.000 0.900 0.640 0.576 33 1.000 0.933 2.000 1.500 0.971 0.777 34 0.992 0.878 1.000 0.850 0.690 0.587 34 1.000 0.958 2.000 1.500 1.109 0.832 35 0.988 0.879 1.000 0.750 0.800 0.600 36														0.437
30 1.000 0.877 2.000 2.000 0.633 0.632 30 0.997 0.831 1.000 1.000 0.555 0.555 31 1.000 0.898 2.000 1.900 0.695 0.660 31 0.997 0.849 1.000 0.950 0.595 0.566 32 1.000 0.916 2.000 1.800 0.769 0.692 32 0.996 0.862 1.000 0.900 0.640 0.576 33 1.000 0.933 2.000 1.700 0.860 0.731 33 0.994 0.872 1.000 0.850 0.690 0.587 34 1.000 0.947 2.000 1.600 0.971 0.777 34 0.992 0.878 1.000 0.800 0.743 0.595 35 1.000 0.965 2.000 1.400 1.281 0.896 36 0.982 0.875 1.000 0.750 0.800 0.600 37														0.492
31 1.000 0.898 2.000 1.900 0.695 0.660 31 0.997 0.849 1.000 0.950 0.595 0.566 32 1.000 0.916 2.000 1.800 0.769 0.692 32 0.996 0.862 1.000 0.900 0.640 0.576 33 1.000 0.933 2.000 1.700 0.860 0.731 33 0.994 0.872 1.000 0.850 0.690 0.587 34 1.000 0.947 2.000 1.600 0.971 0.777 34 0.992 0.878 1.000 0.800 0.743 0.595 35 1.000 0.958 2.000 1.500 1.109 0.832 35 0.988 0.879 1.000 0.750 0.800 0.600 36 1.000 0.968 2.000 1.400 1.281 0.896 36 0.982 0.875 1.000 0.650 0.857 0.600 38														0.555
32 1.000 0.916 2.000 1.800 0.769 0.692 32 0.996 0.862 1.000 0.900 0.640 0.576 33 1.000 0.933 2.000 1.700 0.860 0.731 33 0.994 0.872 1.000 0.850 0.690 0.587 34 1.000 0.947 2.000 1.600 0.971 0.777 34 0.992 0.878 1.000 0.800 0.743 0.595 35 1.000 0.965 2.000 1.500 1.109 0.832 35 0.988 0.879 1.000 0.750 0.800 0.600 36 1.000 0.965 2.000 1.400 1.281 0.896 36 0.982 0.875 1.000 0.750 0.880 0.600 37 1.000 0.968 2.000 1.300 1.487 0.966 37 0.974 0.866 1.000 0.650 0.912 0.593 38									0.997					
33 1.000 0.933 2.000 1.700 0.860 0.731 33 0.994 0.872 1.000 0.850 0.690 0.587 34 1.000 0.947 2.000 1.600 0.971 0.777 34 0.992 0.878 1.000 0.800 0.743 0.595 35 1.000 0.958 2.000 1.500 1.109 0.832 35 0.988 0.879 1.000 0.750 0.800 0.600 36 1.000 0.965 2.000 1.400 1.281 0.896 36 0.982 0.875 1.000 0.700 0.857 0.600 37 1.000 0.968 2.000 1.300 1.487 0.966 37 0.974 0.866 1.000 0.650 0.912 0.593 38 1.000 0.966 2.000 1.201 1.715 1.029 38 0.964 0.850 1.000 0.600 0.958 0.575 39														0.576
34 1.000 0.947 2.000 1.600 0.971 0.777 34 0.992 0.878 1.000 0.800 0.743 0.595 35 1.000 0.958 2.000 1.500 1.109 0.832 35 0.988 0.879 1.000 0.750 0.800 0.600 36 1.000 0.965 2.000 1.400 1.281 0.896 36 0.982 0.875 1.000 0.700 0.857 0.600 37 1.000 0.968 2.000 1.300 1.487 0.966 37 0.974 0.866 1.000 0.650 0.912 0.593 38 1.000 0.966 2.000 1.200 1.715 1.029 38 0.964 0.850 1.000 0.600 0.958 0.575 39 1.000 0.957 2.000 1.000 1.916 1.054 39 0.951 0.829 1.000 0.550 0.989 0.544 40														0.587
35 1.000 0.958 2.000 1.500 1.109 0.832 35 0.988 0.879 1.000 0.750 0.800 0.600 36 1.000 0.965 2.000 1.400 1.281 0.896 36 0.982 0.875 1.000 0.700 0.857 0.600 37 1.000 0.968 2.000 1.300 1.487 0.966 37 0.974 0.866 1.000 0.650 0.912 0.593 38 1.000 0.966 2.000 1.200 1.715 1.029 38 0.964 0.850 1.000 0.600 0.958 0.575 39 1.000 0.957 2.000 1.100 1.916 1.054 39 0.951 0.829 1.000 0.550 0.989 0.544 40 0.9999 0.939 2.000 1.000 2.000 1.000 40 0.933 0.802 1.000 0.500 1.000 0.450 0.989 0.445 <td></td> <td></td> <td>0.947</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0.992</td> <td></td> <td></td> <td></td> <td></td> <td>0.595</td>			0.947						0.992					0.595
36 1.000 0.965 2.000 1.400 1.281 0.896 36 0.982 0.875 1.000 0.700 0.857 0.600 37 1.000 0.968 2.000 1.300 1.487 0.966 37 0.974 0.866 1.000 0.650 0.912 0.593 38 1.000 0.966 2.000 1.200 1.715 1.029 38 0.964 0.850 1.000 0.600 0.958 0.575 39 1.000 0.957 2.000 1.100 1.916 1.054 39 0.951 0.829 1.000 0.550 0.989 0.544 40 0.999 0.939 2.000 1.000 2.000 1.000 40 0.933 0.802 1.000 0.500 1.000 0.500 41 0.997 0.910 2.000 0.900 1.916 0.862 41 0.912 0.769 1.000 0.450 0.989 0.445 42	35	1.000	0.958	2.000	1.500	1.109	0.832	35	0.988	0.879	1.000	0.750	0.800	0.600
37 1.000 0.968 2.000 1.300 1.487 0.966 37 0.974 0.866 1.000 0.650 0.912 0.593 38 1.000 0.966 2.000 1.200 1.715 1.029 38 0.964 0.850 1.000 0.600 0.958 0.575 39 1.000 0.957 2.000 1.100 1.916 1.054 39 0.951 0.829 1.000 0.550 0.989 0.544 40 0.999 0.939 2.000 1.000 2.000 1.000 40 0.933 0.802 1.000 0.500 1.000 0.500 41 0.997 0.910 2.000 0.900 1.916 0.862 41 0.912 0.769 1.000 0.450 0.989 0.445 42 0.992 0.868 2.000 0.800 1.715 0.686 42 0.885 0.731 1.000 0.400 0.958 0.383 43														0.600
39 1.000 0.957 2.000 1.100 1.916 1.054 39 0.951 0.829 1.000 0.550 0.989 0.544 40 0.999 0.939 2.000 1.000 2.000 1.000 40 0.933 0.802 1.000 0.500 1.000 0.500 41 0.997 0.910 2.000 0.900 1.916 0.862 41 0.912 0.769 1.000 0.450 0.989 0.445 42 0.992 0.868 2.000 0.800 1.715 0.686 42 0.885 0.731 1.000 0.400 0.958 0.383 43 0.982 0.813 2.000 0.700 1.487 0.520 43 0.853 0.687 1.000 0.350 0.912 0.319 44 0.964 0.744 2.000 0.600 1.281 0.384 44 0.816 0.640 1.000 0.250 0.800 0.207 45	37	1.000	0.968	2.000	1.300	1.487	0.966	37	0.974		1.000	0.650	0.912	0.593
40 0.999 0.939 2.000 1.000 2.000 1.000 40 0.933 0.802 1.000 0.500 1.000 0.500 41 0.997 0.910 2.000 0.900 1.916 0.862 41 0.912 0.769 1.000 0.450 0.989 0.445 42 0.992 0.868 2.000 0.800 1.715 0.686 42 0.885 0.731 1.000 0.400 0.958 0.383 43 0.982 0.813 2.000 0.700 1.487 0.520 43 0.853 0.687 1.000 0.350 0.912 0.319 44 0.964 0.744 2.000 0.600 1.281 0.384 44 0.816 0.640 1.000 0.300 0.857 0.257 45 0.933 0.663 2.000 0.500 1.109 0.277 45 0.773 0.588 1.000 0.250 0.800 0.200 46	38	1.000	0.966	2.000	1.200	1.715	1.029	38	0.964	0.850	1.000	0.600	0.958	0.575
41 0.997 0.910 2.000 0.900 1.916 0.862 41 0.912 0.769 1.000 0.450 0.989 0.445 42 0.992 0.868 2.000 0.800 1.715 0.686 42 0.885 0.731 1.000 0.400 0.958 0.383 43 0.982 0.813 2.000 0.700 1.487 0.520 43 0.853 0.687 1.000 0.350 0.912 0.319 44 0.964 0.744 2.000 0.600 1.281 0.384 44 0.816 0.640 1.000 0.300 0.857 0.257 45 0.933 0.663 2.000 0.500 1.109 0.277 45 0.773 0.588 1.000 0.250 0.800 0.200 46 0.885 0.573 2.000 0.400 0.971 0.194 46 0.726 0.534 1.000 0.200 0.743 0.149	39	1.000	0.957	2.000	1.100	1.916	1.054	39	0.951	0.829	1.000	0.550	0.989	0.544
42 0.992 0.868 2.000 0.800 1.715 0.686 42 0.885 0.731 1.000 0.400 0.958 0.383 43 0.982 0.813 2.000 0.700 1.487 0.520 43 0.853 0.687 1.000 0.350 0.912 0.319 44 0.964 0.744 2.000 0.600 1.281 0.384 44 0.816 0.640 1.000 0.300 0.857 0.257 45 0.933 0.663 2.000 0.500 1.109 0.277 45 0.773 0.588 1.000 0.250 0.800 0.200 46 0.885 0.573 2.000 0.400 0.971 0.194 46 0.726 0.534 1.000 0.200 0.743 0.149 47 0.816 0.477 2.000 0.300 0.860 0.129 47 0.674 0.479 1.000 0.150 0.690 0.104 48 0.726 0.381 2.000 0.200 0.769 0.077 48<	40	0.999	0.939		1.000			40	0.933			0.500	1.000	0.500
43 0.982 0.813 2.000 0.700 1.487 0.520 43 0.853 0.687 1.000 0.350 0.912 0.319 44 0.964 0.744 2.000 0.600 1.281 0.384 44 0.816 0.640 1.000 0.300 0.857 0.257 45 0.933 0.663 2.000 0.500 1.109 0.277 45 0.773 0.588 1.000 0.250 0.800 0.200 46 0.885 0.573 2.000 0.400 0.971 0.194 46 0.726 0.534 1.000 0.200 0.743 0.149 47 0.816 0.477 2.000 0.300 0.860 0.129 47 0.674 0.479 1.000 0.150 0.690 0.104 48 0.726 0.381 2.000 0.200 0.769 0.077 48 0.618 0.424 1.000 0.100 0.640 0.064 49 0.618 0.290 2.000 0.100 0.695 0.035 49<		0.997												0.445
43 0.982 0.813 2.000 0.700 1.487 0.520 43 0.853 0.687 1.000 0.350 0.912 0.319 44 0.964 0.744 2.000 0.600 1.281 0.384 44 0.816 0.640 1.000 0.300 0.857 0.257 45 0.933 0.663 2.000 0.500 1.109 0.277 45 0.773 0.588 1.000 0.250 0.800 0.200 46 0.885 0.573 2.000 0.400 0.971 0.194 46 0.726 0.534 1.000 0.200 0.743 0.149 47 0.816 0.477 2.000 0.300 0.860 0.129 47 0.674 0.479 1.000 0.150 0.690 0.104 48 0.726 0.381 2.000 0.200 0.769 0.077 48 0.618 0.424 1.000 0.100 0.640 0.064 49 0.618 0.290 2.000 0.100 0.695 0.035 49<		0.992												0.383
44 0.964 0.744 2.000 0.600 1.281 0.384 44 0.816 0.640 1.000 0.300 0.857 0.257 45 0.933 0.663 2.000 0.500 1.109 0.277 45 0.773 0.588 1.000 0.250 0.800 0.200 46 0.885 0.573 2.000 0.400 0.971 0.194 46 0.726 0.534 1.000 0.200 0.743 0.149 47 0.816 0.477 2.000 0.300 0.860 0.129 47 0.674 0.479 1.000 0.150 0.690 0.104 48 0.726 0.381 2.000 0.200 0.769 0.077 48 0.618 0.424 1.000 0.100 0.640 0.064 49 0.618 0.290 2.000 0.100 0.695 0.035 49 0.560 0.370 1.000 0.050 0.595 0.030														0.319
45 0.933 0.663 2.000 0.500 1.109 0.277 45 0.773 0.588 1.000 0.250 0.800 0.200 46 0.885 0.573 2.000 0.400 0.971 0.194 46 0.726 0.534 1.000 0.200 0.743 0.149 47 0.816 0.477 2.000 0.300 0.860 0.129 47 0.674 0.479 1.000 0.150 0.690 0.104 48 0.726 0.381 2.000 0.200 0.769 0.077 48 0.618 0.424 1.000 0.100 0.640 0.064 49 0.618 0.290 2.000 0.100 0.695 0.035 49 0.560 0.370 1.000 0.050 0.595 0.030														0.257
46 0.885 0.573 2.000 0.400 0.971 0.194 46 0.726 0.534 1.000 0.200 0.743 0.149 47 0.816 0.477 2.000 0.300 0.860 0.129 47 0.674 0.479 1.000 0.150 0.690 0.104 48 0.726 0.381 2.000 0.200 0.769 0.077 48 0.618 0.424 1.000 0.100 0.640 0.064 49 0.618 0.290 2.000 0.100 0.695 0.035 49 0.560 0.370 1.000 0.050 0.595 0.030														0.200
47 0.816 0.477 2.000 0.300 0.860 0.129 47 0.674 0.479 1.000 0.150 0.690 0.104 48 0.726 0.381 2.000 0.200 0.769 0.077 48 0.618 0.424 1.000 0.100 0.640 0.064 49 0.618 0.290 2.000 0.100 0.695 0.035 49 0.560 0.370 1.000 0.050 0.595 0.030														0.149
48 0.726 0.381 2.000 0.200 0.769 0.077 48 0.618 0.424 1.000 0.100 0.640 0.064 49 0.618 0.290 2.000 0.100 0.695 0.035 49 0.560 0.370 1.000 0.050 0.595 0.030														0.104
49 0.618 0.290 2.000 0.100 0.695 0.035 49 0.560 0.370 1.000 0.050 0.595 0.030														0.064
														0.030
1. 1.1.1 1.1.1 1.1.10 0.000 0.000 0.000 0.000 0.000 0.000	50	0.500	0.210	2.000	0.000	0.633	0.000	50	0.500	0.319	1.000	0.000	0.555	0.000

4.1. Estimation of the Q-yield

If the process parameters μ and σ are unknown, then Y_q must be estimated from a sample. Let X_1, X_2, \ldots, X_n be a random sample taken from the process, and W_1, W_2, \ldots, W_n be the corresponding worth. To estimate the Q-yield, we can consider the following estimator:

$$\hat{Y}_{q} = \sum_{i=1}^{n} \frac{W_{i}}{n} = \bar{W}.$$
 (22)

It is easy to verify that $E(\hat{Y}_q) = Y_q$. Therefore, \hat{Y}_q is an unbiased estimator of Y_q with $Var(\hat{Y}_q) = n^{-1}Var(W_1)$. Use of

the unbiased estimator \hat{Y}_q does not require any knowledge of the process distribution. However, if the distribution of the characteristic X is given with cumulative distribution function F_X , then the cumulative distribution function of the corresponding worth F_W can be calculated, and the cumulative distribution function of \hat{Y}_q can be expressed as the n-fold convolution of F_W :

$$F_{\hat{Y}_{q}}(y) = P(\hat{Y}_{q} \le y) = P(\sum W_{i} \le ny) = G(ny),$$
 (23)

where G is the n-fold convolution of F_W . The complexity of the cumulative distribution function of \hat{Y}_q comes from

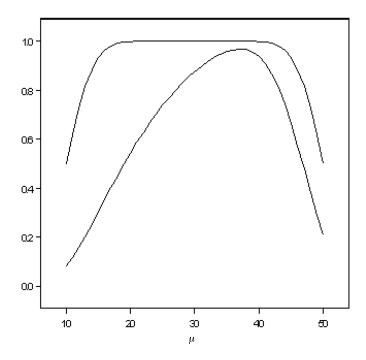


Fig. 10. Plots of Y (top) and Y_q (bottom) versus $\mu = 10(1)50$, for processes with $\sigma = 10/3$, (LSL, T, USL) = (10, 40, 50).

the truncation property of the worth function. There is no analytic closed-form solution for $F_{\hat{Y}_q}(y)$. However, for a large sample size n, we can show that:

$$\frac{\sqrt{n}(\hat{Y}_{q} - Y_{q})}{S} \to N(0,1),$$
 (24)

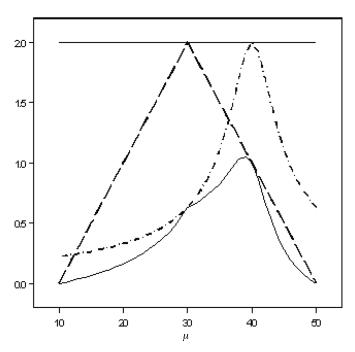


Fig. 11. Plots of $C_p(\text{top})$, $C_{pk}(\text{left})$, C_{pm} (right) and C_{pmk} (bottom) versus $\mu = 10(1)50$, for processes with $\sigma = 10/3$, (LSL, T, USL) = (10, 40, 50).

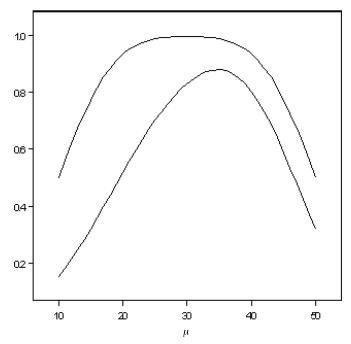


Fig. 12. Plots of Y (top) and Y_q (bottom) versus $\mu = 10(1)50$, for processes with $\sigma = 20/3$, and (LSL, T, USL) = (10, 40, 50).

where the sample variance $S^2 = \sum (W_i - \bar{W})^2/(n-1)$. Consequently, an approximate $(1 - \alpha)100\%$ confidence interval of Y_q can be established as:

$$(\hat{Y}_{q} - z_{1-\alpha/2}S/\sqrt{n}, \, \hat{Y}_{q} + z_{1-\alpha/2}S/\sqrt{n}),$$
 (25)

where $z_{1-\alpha/2}$ is the $(1-\alpha/2)$ quantile value of the standard normal distribution N(0, 1). We note that a lower

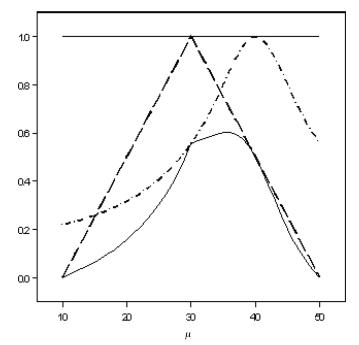


Fig. 13. Plots of C_p (top), C_{pk} (left), C_{pm} (right) and C_{pmk} (bottom) versus $\mu = 10(1)50$, $\sigma = 20/3$, (LSL, T, USL) = (10, 40, 50).

 $(1-\alpha)100\%$ confidence limit can be obtained from the lower (one-sided) confidence limit. If the calculated lower confidence limit is greater than the predetermined index value, then we would judge that the process is capable. Otherwise, the process is considered to be incapable, and some quality improvement activities must be initiated.

4.2. Distribution plot of the Q-yield estimator

Monte Carlo simulations were performed to investigate the behavior of the sampling distribution of the estimated Y_q , for several selected cases, where the underlying process distributions are normal, skewed, or heavy tailed. A true value of the quality yield $Y_q = 0.6$ is picked, with the underlying process distributions being set to:

1. A normal distribution $N(\mu, \sigma^2)$ with probability density function:

$$f(x) = (\sqrt{2\pi}\sigma)^{-1} \exp[-(x-\mu)^2/2\sigma^2],$$
 (26)

with mean μ and variance σ^2 , for $-\infty < x < \infty$.

2. A lognormal distribution $LN(\mu, \sigma^2)$ with probability density function:

$$f(x) = (x\sqrt{2\pi}\sigma)^{-1} \exp[-(\ln x - \mu)^2/2\sigma^2], \quad (27)$$

with mean $\exp(\mu + \sigma^2/2)$ and variance $\exp(2\mu + 2\sigma^2) - \exp(2\mu + \sigma^2)$, for x > 0.

3. A Student's t distribution t_k with degree of freedom k, where the probability density function is:

$$f(x) = \frac{[\Gamma((k+1)/2)/\Gamma(k/2)](\sqrt{k\pi})^{-1}}{\times (1+x^2/k)^{-(k+1)/2}}, \quad -\infty < x < \infty, (28)$$

with mean $\mu = 0$, for k > 1 and variance $\sigma^2 = k/(k-2)$, for k > 2.

4. A chi-square distribution χ_k^2 with degree of freedom k, where the probability density function is:

$$f(x) = [1/\Gamma(k/2)](1/2)^{k/2}x^{k/2-1}e^{-x/2}, x > 0,$$
 (29)

with mean $\mu = k$ and variance $\sigma^2 = 2k, k = 1, 2, \dots$

5. A Weibull distribution $W(\alpha, \beta)$ with probability density function:

$$f(x) = \alpha \beta x^{\beta - 1} \exp(-\alpha x^{\beta}), \tag{30}$$

with mean $\mu = \alpha^{-1/\beta} \Gamma(1 + \beta^{-1})$ and variance $\sigma^2 = \alpha^{-2/\beta} [\Gamma(1 + 2\beta^{-1}) - \Gamma^2(1 + \beta^{-1})]$, for x > 0.

We randomly generated $N=10\,000$ samples of sizes $n=25,\,50,\,75,\,100,\,150,\,200,\,250,$ and 300 for each distribution and then calculated the estimate value of Y_q for each sample. Figures 14–21 plot the distribution of \hat{Y}_q for the eight levels of sample size with $Y_q=0.6$, respectively. In each figure, five underlying process distributions including normal, lognormal, Student's t, chi-square, and Weibull are drawn with fixed sample size in order to investigate how the sample size affects the distribution of \hat{Y}_q . From those

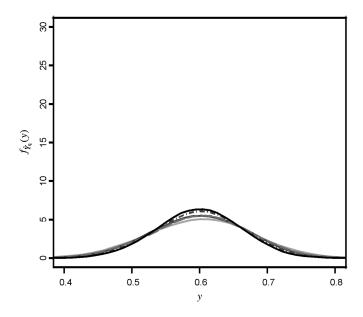


Fig. 14. Distribution plots of \hat{Y}_q for $N(\mu, \sigma^2)$, χ_k^2 , t_k , $LN(\mu, \sigma^2)$, $W(\alpha, \beta)$ (bottom to top) with n = 25.

plots, one may observe that for a moderate sample size n (about 100) the distributions of the estimated Q-yield index all appear quite close to normal. Therefore, for practical purposes, normal approximations may be used for capability testing of Y_q .

5. An application example

We consider a case study for illustration purpose. The use of Light Emitting Diodes (LEDs) has rapidly expanded

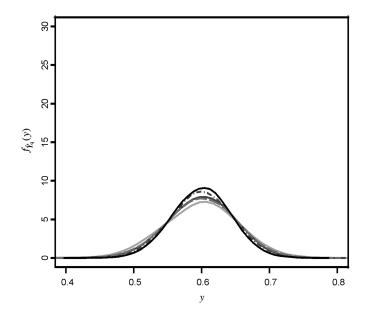
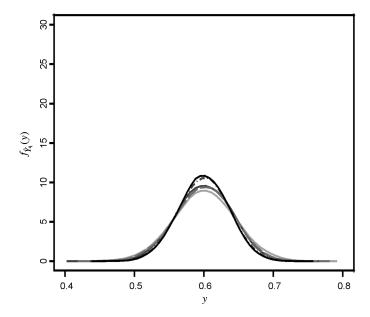


Fig. 15. Distribution plots of \hat{Y}_q for $N(\mu, \sigma^2)$, χ_k^2 , t_k , $LN(\mu, \sigma^2)$, $W(\alpha, \beta)$ (bottom to top) with n = 50.



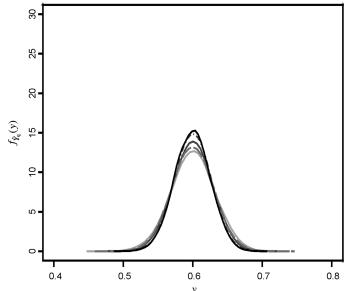
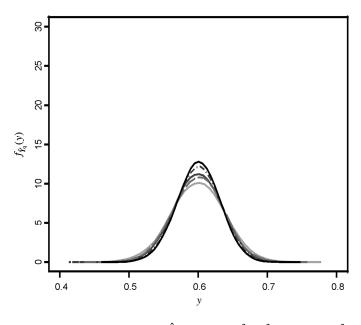


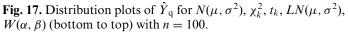
Fig. 16. Distribution plots of \hat{Y}_q for $N(\mu, \sigma^2)$, χ_k^2 , t_k , $LN(\mu, \sigma^2)$, $W(\alpha, \beta)$ (bottom to top) with n = 75.

Fig. 18. Distribution plots of \hat{Y}_q for $N(\mu, \sigma^2)$, χ_k^2 , t_k , $LN(\mu, \sigma^2)$, $W(\alpha, \beta)$ (bottom to top) with n = 150.

since the development of high-intensity LEDs with a wide range of colors that has led to their application in a wide variety of areas. LEDs are considerably different from lamps in terms of their physical size, flux level, spectrum, and spatial intensity distribution. LED technology provides a number of benefits over incandescent bulbs. Some benefits of LEDs for instrument cluster lighting are:

- 1. LEDs have a lower power consumption: a LED instrument cluster uses approximately 1/5 of the electrical current of an incandescent instrument cluster.
- 2. LEDs generate less heat: interior thermal measurements within the instrument cluster case indicate that the LED design operates 10–15°C cooler than an incandescent light design. Interior thermal measurements within the cavity airspace indicate that the LED





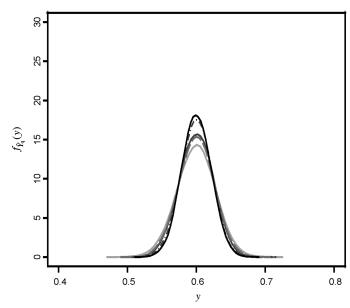


Fig. 19. Distribution plots of \hat{Y}_q for $N(\mu, \sigma^2)$, χ_k^2 , t_k , $LN(\mu, \sigma^2)$, $W(\alpha, \beta)$ (bottom to top) with n = 200.

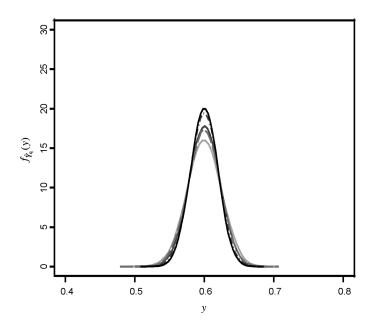


Fig. 20. Distribution plots of \hat{Y}_q for $N(\mu, \sigma^2)$, χ_k^2 , t_k , $LN(\mu, \sigma^2)$, $W(\alpha, \beta)$ (bottom to top) with n = 250.

design operates 25–50°C cooler than an incandescent design.

- 3. LEDs provide an equivalent or better lighting: some comparative performances are that red LEDs are 3x brighter and amber LEDs are 2x brighter.
- 4. LEDs have a better reliability: LEDs are capable of withstanding high degrees of mechanical shock and vibration without failure. LEDs are capable of withstanding over 1000 temperature cycles between 40/100°C, without failing.

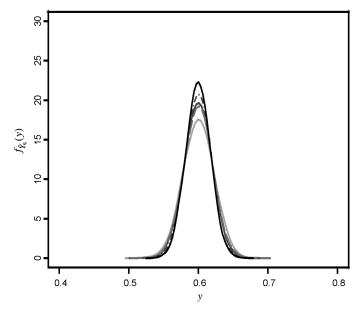


Fig. 21. Distribution plots of \hat{Y}_q for $N(\mu, \sigma^2)$, χ_k^2 , t_k , $LN(\mu, \sigma^2)$, $W(\alpha, \beta)$ (bottom to top) with n = 300.

- 5. LEDs allow for smaller telltales: since LEDs are available in sizes less than 1/8" in diameter, LED telltales can be placed on spacing of 0.25–0.30", if desired.
- 6. LEDs are dimmable using a potentiometer: LEDs are normally wired in series with a current limiting resistor. In general, LEDs can be dimmed with a single potentiometer, as long as all series strings use the same number of LEDs. LEDs can also be dimmed through pulse width modulation. In this case, the number of lamps in each series string is not critical.
- 7. LEDs provide direct cost savings: potentially, LEDs allow for less expensive drive circuits. LEDs operate at lower currents (20 mA instead of 255 mA). Also, LEDs do not have a high inrush current when first turned on. In general, LEDs outperformed the incandescent bulbs for all gauge colors.

With a focus on a critical characteristic of the luminous intensity of LED sources, we examine a particular LED product model, with the upper and lower specification limits of luminous intensity being set to USL = 90 mcd and LSL = 40 mcd with the target value being set to T = 60mcd. We note that this is an asymmetric tolerances case. The LED is said to be defective if the characteristic data does not fall within the specification limits (LSL, USL). To make the use of the methodology more convenient and accelerate the computation, an integrated S-PLUS computer program was developed (available from the authors) to calculate the lower confidence bounds. We only need to input the manufacturing specification limits, USL, LSL, target value T, and the collected sample data of size n. Then the estimated values \hat{Y} , \hat{Y}_q and the lower confidence bounds of \hat{Y}_{q} can be obtained easily. Thus, whether or not the process is capable may be determined.

A total of 150 observations were collected from a stable process in the factory, which are displayed in Fig. 22. Figure 23 is a histogram of the sample data. From Fig. 23, it is evident from the density line that the underlying process distribution is far from normal. Refering to the distribution plots of the Q-yield estimator, a random sample of size n = 150 seems to be large enough to apply the normal approximation approach to the capability testing of Y_q . Proceeding with the calculations by running the integrated S-PLUS program with a 95% confidence level,

55	59	46	68	50	43	58	50	70	56	51	57	78	47	54
61	65	44	52	57	60	43	58	55	59	54	50	59	43	53
52	58	46	52	44	45	58	56	49	43	57	85	46	53	59
64	60	46	65	66	50	66	48	68	58	53	48	72	51	57
51	48	64	52	61	59	47	61	54	59	65	57	57	45	47
61	41	43	62	62	61	46	61	51	55	56	72	69	57	55
88	62	57	60	69	54	61	56	55	45	72	45	60	49	82
52	43	62	45	60	45	61	59	49	56	47	77	46	53	56
65	53	68	45	66	62	52	66	71	73	70	52	58	56	81
52	42	57	64	56	63	63	61	70	53	47	62	53	55	59

Fig. 22. A sample of observations of size n = 150.

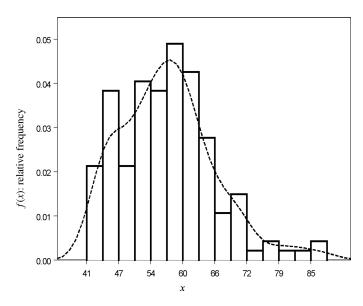


Fig. 23. Histogram of the sample data.

we obtain $\hat{Y}_q = 0.8082$ and the corresponding lower confidence bound as 0.7768. We note that the estimated \hat{Y}_q index value is about 0.81. In fact, all 150 observations fall within the specification interval (*LSL*, *USL*) so that the sample estimator of yield is $\hat{Y}=1$. From the producer's point of view, the proportion of conforming products is 100%. However, to quantify how well a process can meet customer requirements a lower confidence bound of \hat{Y}_q of approximately 0.78 can be interpreted as a degree of satisfaction with the products, of at least 78%, with a 95% confidence level. From the corresponding lower confidence bound on Y_q , 0.7768, an example of capability testing is that if the Q-yield requirement preprint on the contract Y_q is set to 0.78, we may only conclude that the process is marginally capable, with a 95% confidence level.

6. Conclusions

In this paper, we first reviewed the Q-yield Y_q , proposed by Tsui (1997) for processes with symmetric tolerances. We then used the worth function to generalize the concept of the Q-yield to processes with asymmetric tolerances. The analysis and comparisons showed that the new generalization incorporates the asymmetry of the manufacturing tolerance (with an asymmetric loss function), which reflects process performance more accurately. We also proposed an unbiased estimator of Y_q to access the ability of the considered process, which does not require the assumption of normal variability. Some Monte Carlo simulations were conducted to investigate the behavior of the sampling distribution of the estimated Y_q . The result showed that for moderate sample size *n* of no greater than 300 the distributions of the estimated Y_q all appear to be normal. Therefore, normal approximation may be used to perform the capability testing.

Acknowledgements

We would like to express our sincere appreciation to the referees for their constructive comments and carefully readings on earlier versions that improved this paper. The third author thanks National Science Council of the Republic of China for funding the project (NSC 94-2213-E-231-017).

References

Boyles, R.A. (1991) The Taguchi capability index. *Journal of Quality Technology*, **23**, 17–26.

Boyles, R.A. (1994) Process capability with asymmetric tolerances. *Communications in Statistics-Simulation and Computation*, **23**, 615–643.

Chan, L.K., Cheng, S.W. and Spiring, F.A. (1988) A new measure of process capability: C_{pm}. Journal of Quality Technology, 20(3), 162– 175.

Chen, K.S. (1998) Incapability index with asymmetric tolerances. Statistica Sinica, 8, 253–262.

Chen, K.S., Pearn, W.L. and Lin, P.C. (1999) A new generalization of C_{pm} for processes with asymmetric tolerances. *International Journal of Reliability, Quality and Safety Engineering*, **6**, 383–398.

Choi, B.C. and Owen, D.B. (1990) A study of a new capability index. *Communications in Statistics: Theory and Methods*, **19**, 1231–1245.

Chou, Y.M., Polansky, A.M. and Mason, R.L. (1998) Transforming nonnormal data to normality in statistical process control. *Journal of Ouality Technology*, 30, 133–141.

Hsiang, T.C. and Taguchi, G. (1985) A tutorial on quality control and assurance—The Taguchi method. Presented of the ASA Annual Meeting, Las Vegas, NV.

Johnson, T. (1992) The relationship of C_{pm} to squared error loss. *Journal of Quality Technology*, **24**, 211–215.

Kane, V.E. (1986) Process capability indices. Journal of Quality Technology, 18(1), 41–52.

Kotz, S. and Johnson, N.L. (1993) Process Capability Indices, Chapman and Hall, London, UK.

Kotz, S. and Johnson, N.L. (2002) Process capability indices—a review, 1992–2000. *Journal of Quality Technology*, 34(1), 2–19.

Kotz, S. and Lovelace, C.R. (1998) Process Capability Indices in Theory and Practice, Arnold, London, UK.

Pearn, W.L. and Chen, K.S. (1998) New generalization of process capability index C_{pk} . *Journal of Applied Statistics*, **25**, 801–810.

Pearn, W.L., Kotz, S. and Johnson, N.L. (1992) Distributional and inferential properties of process capability indices. *Journal of Quality Technology*, 24(4), 216–231.

Pearn, W.L., Lin, P.C. and Chen, K.S. (1999) On the generalizations of the capability index C_{pmk} for asymmetric tolerances. Far East Journal of Theoretical Statistics, **3**, 49–66.

Somerville, S.E. and Montgomery, D.C. (1997) Process capability indices and non-normal distributions. *Quality Engineering*, **9**, 305–316.

Spiring, F.A. (1997) A unifying approach to process capability indices. *Journal of Quality Technology*, **29**, 49–58.

Tsui, K.L. (1997) Interpretation of process capability indices and some alternatives. *Quality Engineering*, 9, 587–596.

Vännman, K. (1995) A unified approach to capability indices. Statistica Sinica, 5, 805–820.

Vännman, K. (1997) A general class of capability indices in the case of asymmetric tolerances. Communications in Statistics: Theory and Methods, 26, 2049–2072.

Vännman, K. and Kotz, S. (1995) A superstructure of capability indices distributional properties and implications. *Scandinavian Journal of Statistics*, 22, 477–491. Wu, C.C. and Tang, G.R. (1998) Tolerance design for products with asymmetric quality losses. *International Journal of Production Research*, 36, 2529–2541.

Appendix

Suppose a process characteristic X follows a distribution with the cumulative distribution function $F_X(x)$ and the probability density function $f_X(x)$. The fraction of nonconforming items, i.e., the probability of an item falling outside specified tolerance limits, can be derived as:

$$F_{W}(0) = P[W(X) = 0],$$

= $P[X \le LSL] + P[X \ge USL],$
= $F_{X}(LSL) + 1 - F_{X}(USL).$ (A1)

For the case where w > 0, the cumulative distribution function of W(X), can be obtained as:

$$\begin{split} F_{W}(w) &= P[W(X) \leq w], \\ &= P[W(X) = 0] \\ &+ P[(0 < W(X) \leq w) \cap (LSL < X \leq T)] \\ &+ P[(0 < W(X) \leq w) \cap (T \leq X < USL)], \\ &= P[W(X) = 0] + P[(0 < 1 - [(T - X)/d_{1}]^{2} \leq w) \\ &\cap (LSL < X \leq T)] \\ &+ P[(0 < 1 - [(X - T)/d_{u}]^{2} \leq w) \\ &\cap (T \leq X < USL)], \\ &= P[W(X) = 0] + P[(0 < d_{1}^{2} - (T - X)^{2} \leq d_{1}^{2}w) \\ &\cap (LSL < X \leq T)] + P[(0 < d_{u}^{2} - (X - T)^{2} \leq d_{u}^{2}w) \\ &\cap (T \leq X < USL)], \\ &= P[W(X) = 0] + P[(d_{1}^{2}(1 - w) \leq (T - X)^{2} < d_{1}^{2}) \\ &\cap (LSL < X \leq T)] + P[(d_{u}^{2}(1 - w) \leq (X - T)^{2} < d_{u}^{2}) \\ &\cap (LSL < X \leq T)] + P[(d_{u}^{2}(1 - w) \leq (X - T)^{2} < d_{u}^{2}) \\ &\cap (T \leq X < USL)], \end{split}$$

$$\begin{split} &= P[W(X) = 0] + P[(d_{l}\sqrt{1-w} \le (T-X) < d_{l}) \\ &\cap (LSL < X \le T)] + P[(d_{u}\sqrt{1-w} \le (X-T) < d_{u}) \\ &\cap (T \le X < USL)], \\ &= P[W(X) = 0] + P[LSL < X \le T - d_{l}\sqrt{1-w}] \\ &+ P[T + d_{u}\sqrt{1-w} \le X < USL], \\ &= [F_{X}(LSL) + 1 - F_{X}(USL)] + [F_{X}(T - d_{l}\sqrt{1-w}) \\ &- F_{X}(LSL)] + [F_{X}(USL) - F_{X}(T + d_{u}\sqrt{1-w})], \\ &= 1 + F_{X}(T - d_{l}\sqrt{1-w}) - F_{X}(T + d_{u}\sqrt{1-w}), \\ &0 < w < 1. \quad (A2) \end{split}$$

Biographies

W. L. Pearn is a Professor in the operations research and quality assurance group of the Department of Industrial Engineering and Management, National Chiao Tung University, Taiwan. His research areas include process capability analysis, network optimization, queuing service management, applied statistics, and semiconductor manufacturing scheduling.

P. C. Lin is a Professor in the Department of Distribution Management, National Chin-Yi Institute of Technology, Taichung, Taiwan. He received his M.S. degree in Statistics from the National Chung Hsing University, and his Ph.D. degree in Quality Management from the National Chiao Tung University, Taiwan.

Y. C. Chang received his Ph.D. degree in Industrial Engineering and Management from National Chiao Tung University, Taiwan. Currently, he is an Assistant Professor in the quality management and operations research group of the Department of Industrial Engineering and Management, Ching Yun University, Taiwan. His research interests include process capability analysis and queuing systems management.

Chien-Wei Wu is an Assistant Professor in the Department of Industrial Engineering and Systems Management, Feng Chia University, Taiwan. He received his Ph.D. degree in Industrial Engineering and Management from the National Chiao Tung University and the M.S. degree in Statistics from the National Tsing Hua University, Taiwan. His research interests include statistical quality control, process capability analysis and data analysis.